

April 26, 2017 Open Meeting Minutes

Attendance

Board members present: Caitlin, Calvin, Janet, Jon, Kelli, Patrick, Zara

Board member absent: N/A

Staff attending: Craig, Linda, Matt (by phone)

Owner(s) attending: Theresa Carbrey

Call to Order

Open session meeting called to order 18:31 pm New Pioneer Co-op, Iowa City, IA

Owner Open Forum

• N/A – Theresa here to say "hi"

Strategic Conversation

- Highlights from planning process, discussion of plan
- Planning Process & Strategic Plan
 - 1. Matt shared highlights about the multi-year planning process
- Guided board conversation discuss and reflect on the following:
 - 2. How does what we are hearing from the GM fit with our ends policy?

- 3. What ideas resonate the most with each board member?
- 4. Are there any owner perspectives we think we need to inform this process?
- Linda talked about new hire training that focuses on the kind of positive work environment we want to have
- Craig talked about some of the digital ordering and new delivery options being considered
- Discussion around product mix, competitors' offerings, customer service, co-op identity, and how do we evaluate our decision making and progress being made

Minutes Approval

- 1. February 22, 2017 Regular Meeting Minutes
 - 1. Cal moved to approve minutes; Janet seconded
 - 2. Motion passed 7-0-0

Monitoring Reports

- 1. B1 Financial Condition
- 2. Cal moved to accept B1 report, noting non-compliance on #2 and #3
- 3. Motion passed 7-0-0
- 4. B3 Asset Protection
- 5. Zara moved to accept the B3 report, with all items in compliance; seconded by Janet
- 6. Motion passed 7-0-0
- 7. B9 GM Succession
- 8. Jon moved to accept B9 report, Cal seconded
- 9. Motion passed 7-0-0

Updates & Committee Reports

- 1. Board Recruitment Committee Report
 - 1. Discussion about different visions for recruiting new members
- 2. Member-Owner Relations Committee Report
 - 1. Kelli will put data from the Member-Owner Survey in Dropbox, and Jen will present at the next meeting about it
 - 2. The board president is responsible for either responding to emails sent to the board or assigning it to someone else
- 3. Finance Committee Report
- 4. Treasurer Summary Report see written report

Meeting Evaluation

Meeting Adjournment

Cal moved to adjourn

Meeting adjourned at 20:38 pm

Board Calendar

Next board meeting: May 24, 2017 in Cedar Rapids Board training available in July in Chicago